

**WOODLAWN PROJECT
Complaints Register**

Updated: 1st November 2019

Date and time	Name and address of complainant	Nature of complaint	Recorded by:	Corrective action (y/n) If yes – action taken	Date closed
12-Oct-15	Details given but withheld for privacy 4km SW of Woodlawn	Dead ewe in dam presumed cause noisy plane	David von Perger	Landholder compensated and satisfied	14-Oct-15
6-Oct-15	Details given but withheld for privacy 6km SE of Woodlawn	Noise from aero survey	David von Perger	Was not a complaint but wanted to know how long plane flying and not ongoing	6-Oct-15
2-Sep-15	Details given but withheld for privacy Approx. 10-12km northwest of Woodlawn (Currawang)	Light from drilling area shining at house	Vaughan Shearer	The location of the lighting tower was changed. The person was contacted the following day and were satisfied the issue is resolved	3-Sep-15
Late May 2015	Details given but withheld for privacy 15km west of Woodlawn	Noise.	Vaughan Shearer	The complainant and Chris Hammersley from DRE visited site on 26 June '15 and shown the site. The complainant immediately realised the noise was not from site.	26-Jun-15
21-Aug-17	Details given but withheld for privacy. Taylors Creek Road, 15km west of Woodlawn	Flying Devices	David von Perger	The complainant thought that some flying devices (drones or small planes) flew over her land making her horses scared. She was notified that Woodlawn hasn't used this kind of devices.	21-Aug-17
4-Aug-18	Details given but withheld for privacy. Telegraph Hill Road, northwest of Woodlawn	Rubbish on Currawang Road coinciding with construction over last 2- months	Brian Hearne	Visited to the person. Rubbish was confirmed to have been dumped and was cleaned up on 12 Aug. Rubbish was recyclables and alcohol bottles. All site contractors were requested not to dump.	13-Aug-18
9-Jul-19	Details given but withheld for privacy. Taylor's Creek Road 8km from Woodlawn	Cracks in their house thought to have been as a result of mine blasts	Brian Hearne	Company staff visited the dwelling and photographed the cracks. Heron progressively set up 3 monitors to monitored ground vibration and noise at the dwelling during the period 10 July 2019 and 19 October 2019. No vibration associated with blasting events was detected at the dwelling. Heron provided a report with details of the vibration monitoring to the residents. The residents were satisfied that the cracks were not a result of blasting operations at Woodlawn. The issue is resolved	1 November 2019