



## COMMUNITY ENGAGEMENT POLICY

Heron is committed to maintaining strong relationships with the communities that we interact with through transparent communication and ethical dealings in all of our activities. We respect the diverse cultures, views and needs of these groups and strive to make a net positive social, economic and environmental contribution to the communities in which we operate.

Heron has established effective, collaborative, fair and accessible mechanisms for dealing with any concerns raised by the community. We will continue to strengthen our engagement with these groups, which is seen by Heron as being imperative in the building of a long-term and supportive relationship.

Heron's commitment to engage with the community will be demonstrated through the following effective and inclusive practices:

- Engaging with communities early and often and in a transparent, honest and ethical manner, so that we understand and respond to their interests and concerns;
- Work with community stakeholders and leaders to help identify potential social impacts and develop appropriate mitigation strategies;
- Continuously improve our engagement by evaluating the effectiveness of our actions and modify these as required to ensure that our activities, to the best of our ability, address community needs and expectations;
- Continue the long-term relationship between Heron and the community that is based on mutual trust and two-way engagement;
- Support our people to engage respectfully with the community. We will provide tools, peer support and education to enable our people to deliver on our commitment;
- To encourage community engagement practices that draw on the skills and wisdom of the locals in order to add value to decision-making processes while respecting the ultimate responsibility for decision making rests with Heron; and
- To foster collaboration and cooperation between Heron and the community, including businesses, local authorities, community groups and regulatory bodies.

Tim Dobson  
CEO  
6 April 2020